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CITY OF LA MESA COMMUNITY SURVEY

La Mesa, CA ... The City of La Mesa is dedicated to providing high quality facilities and services that meet our residents' existing and emerging needs. To help us reach this goal, the City as part of its ongoing community sensing hired True North Research, an independent survey research firm, to conduct a statistically valid citywide survey in January to better understand how La Mesa residents feel about the way the City is providing vital services, understand where we should spend City resources and assess opinions on a variety of topics such as public safety, traffic and parks and recreation. The City conducts a community survey every two years.

In summary, 90% of residents rated the quality of life in La Mesa as excellent or good. Overall, 86% of residents surveyed indicated that they were satisfied with the City's performance in providing municipal services. These results are comparable to the survey that was conducted in 2017. With regard to customer service, slightly more than nine out of every ten residents who had interacted with City staff in the prior twelve months rated staff as helpful, professional, and responsive.

When residents were asked what they felt the City could do to improve the quality of life, their top priorities were addressing homeless issues, improving and repairing roads, providing affordable housing, and limiting growth and development. Residents also indicated that adding and improving sidewalks would improve the quality of life. The 2019 community survey can be viewed on the City's website at cityoflamesa.us/531/Public-Opinion-Survey. If you have any questions about the survey please contact the City Manager's Office at 619-667-1105.

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